



# EBONYI STATE ACTION ON BUSINESS ENABLING REFORMS (EB-SABER)

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Our Ref: .....Your Ref:.....Date: 27/11/2023

## The Director General

Ebonyi State Broadcasting Corporation (EBBC)

Abakaliki

### PUBLIC SERVICE ANNOUNCEMENT!!!

The attention of all Ministries, Department and Agencies (MDAs) is hereby drawn to the executive bill attached herein, subsequently addressed to as Executive Order on Establishment of Grievance Redress Mechanism in Ebonyi State, **Executive Order no 008 of 2023**.

Consequently, you are by this notice therefore, expected to forthwith, observe and implement all relevant polices as enshrined therein and as concerns related operation in your various Ministries, Department and Agencies.

The general public is also expected to carefully report all grievances that in anyway affects there businesses to the state hotlines 08164502532 or visit the state GRM website <https://www.ebsmeda.com.ng/ebsmeda.grm> notifying the state of such grievances experience in any of the underlisted Business Enabling Environment (BEEs) MDAs:

- Ministry of Commerce, Industries and Business Development
- Ministry of Trade and Investment
- Ebonyi State Internal Revenue Service
- Ebonyi State Capital Territory Development Board
- Ministry Of Environment
- Ministry Agriculture and natural Resources
- Ministry Land and Survey
- Ministry Justice

Signed:



**Dr. Odo I. Stephen, FBDI**

Director-General, EBSMEDA and  
Focal Person, Reform Champion

28/11/2023